

# INTEGRATED SKILLS LIMITED

## Job Description

### Job Description

Job Title:	GIS & Route Optimisation Consultant
Location:	Hybrid role with UK and some overseas travel Integrated Skills Offices - Melton Mowbray, Leeds, St Peters Port (Guernsey)
Reports to:	Client Services Director
Staff Responsibilities	No direct staff responsibilities
Hours of work:	Flexible with core hours between 9.00 am to 5.00 pm, Monday to Friday.
Summary of Position:	<ul style="list-style-type: none"><li>To be an active member of the ISL Client Services team delivering consultancy, implementation and support to clients</li><li>To develop expert knowledge and experience in the implementation, use and support of RouteSmart, RaaS and SmartSuite plus related GIS software such as Network Analyst and ArcGIS Pro.</li><li>To deliver effective training, mentoring and consultancy services to ISL's customers.</li><li>To support new business sales &amp; marketing activity (demonstrations, webinars, seminars, events, etc.)</li></ul>

### Primary Responsibilities

Deliver training and mentoring for ISL customers in RouteSmart and ESRI software	Support ISL's sales activities including demos and presentations.
Deliver training and support for ISL Navigator and Fusion clients	Foster beneficial relationships with ISL's consultancy customers.
Deliver technical support for RouteSmart and related systems (including Navigator, Fusion and SmartSuite)	Lead consultancy projects under the direction of the Client Services Director
Manage workloads and maintain quality standards	Develop and maintain specialisms in the Waste Management and Postal sectors, plus relevant Esri extensions and Apps


### Personal Specification

	Essential	Desirable
<b>Qualifications &amp; Training</b>	Educated to degree level in relevant subject (environmental/GIS).	Training in ArcGIS and relevant extensions and quality control.
<b>Experience</b>	At least 2 years' relevant work experience with evidence of technical expertise.	Experience in the fields of GIS, waste management and related software/IT systems. QGIS
<b>Qualities and Attitude</b>	Well-organised with good people and project management skills, initiative, good staff and client communication skills.	Problem solving
<b>Product Knowledge</b>	Aptitude to develop advanced skills in RouteSmart and ArcGIS, RaaS & SmartSuite	Advanced ArcGIS skills and knowledge of other GIS systems, eg, QGIS

### Competencies

Project management	Quality systems and management
Client and customer relationship management	Good interpersonal skills
Training and mentoring skills	Customer service focus
Effective communicator, on phone, in writing and in person	Problem-solving approach

**Prepared by**

Name:	Andy Clewes	Signature:		Date:	06/12/22
Title and/or Department:	Client Services Director				

**Note:** This job description is not exhaustive and will be subject to periodic review. It may be amended to meet the changing needs of the business. The post-holder will be expected to participate in this process and reach agreement on any changes.