













Using Technology to Address Challenges in Local Authority Waste Management

Andy Clewes, Client Services Director

Tools for the Challenge

- Strategic questions for Local Authorities
- How waste services operate
- Operational questions faced by Local Authorities
- A technological solution
- Responding to the new Waste Strategy





Strategic Questions for Local Authorities

- What are our long-term strategic plans?
 - Easy to stop setting strategic goals
 - Technology can provide a vision for future services
- Should we innovate?
 - Maximise resources
 - Achieve efficiencies
 - Improve standards





Strategic Questions for Local Authorities

- Should we follow what others are doing?
 - Best practice
 - One size does not fit all
- Should we work with others or alone?
 - Sharing resources
 - Cross-boundary working



Strategic Questions for Local Authorities

- Do we have the confidence to see our plans through?
 - Confidence can be eroded by a lack of evidence
 - Modelling options and build an evidence
 - On-going review and performance management



Local Authority Waste Services

Historically services have been designed around experience and a best guess

Technology allows us to take the guess work out of providing services

Decisions can be made using evidence



Operational Questions for Local Authorities

- What services do we have to provide?
- What services would we like to provide?
- Where should services be provided?
- How should we provide services?
- Should we charge for services?
- How many vehicles what type/size?
- Can we afford these services?



Tools for the Challenge



A Technological Solution from Integrated Skills



The world's most intelligent routing system



In-cab solution for precision route navigation, reporting and two-way messaging



Online route management, operations monitoring & plan vs actual



For dynamic and variable route planning



A smartphone app for the improved management of recycling & waste collections

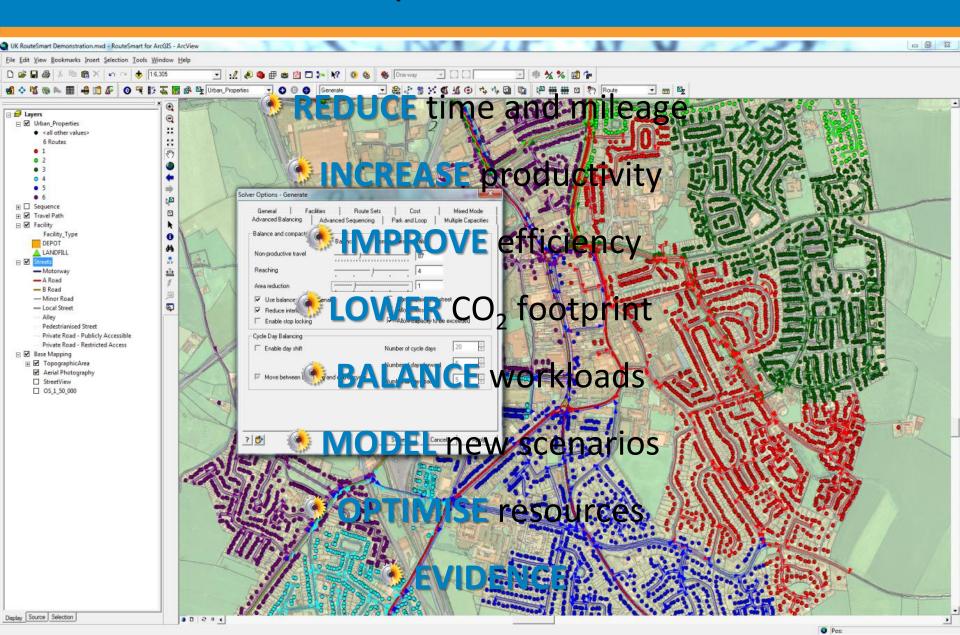


A Technological Solution from Integrated Skills

- RouteSmart is capable of solving the most complex routing challenges with the highest degree of precision and processing performance
- RouteSmart can be used as a tool to model options, collection methodologies, shift patterns, depot & disposal arrangements and property growth
- RouteSmart generates evidence and provides confidence for decision-making
- RouteSmart can model cross-boundary working and compare the relative efficiency of multiple solutions



RouteSmart Route Optimisation Software



Create Optimised Routes with RouteSmart

- GIS-based precision solution for high density routing
- Routing at the individual property level over a customisable network taking account of travel restrictions and H&S factors





Realise Efficiencies with RouteSmart Navigator

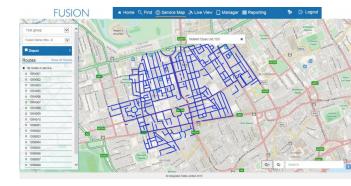
- RouteSmart Navigator provides precision navigation over a customised road network
- The in-cab, touchscreen RouteSmart Navigator solution ensures that drivers view every detail of a route
- Audio and visual navigation information
- Report service issues

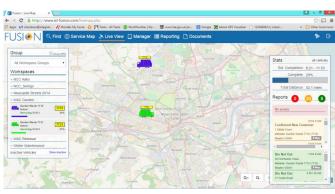


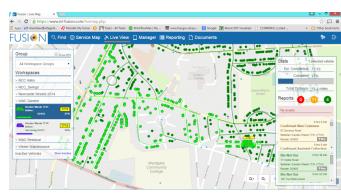


Manage Performance with Fusion

- Online view of optimised routes
- Real time view of vehicle operations
- Live view of vehicle GPS track with real time progress of vehicle along optimised route
- Plan versus actual monitoring
- Live feed of exception reports



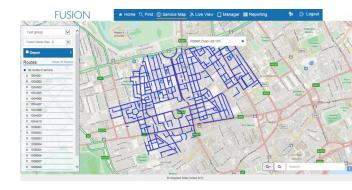


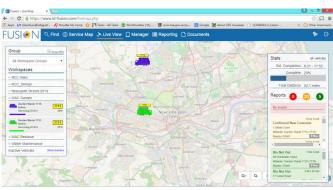


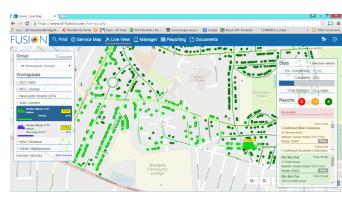


Manage Performance with Fusion

- Map and calendar view of the planned optimised routes
- Search of services by property or street
- Management of two-way messaging between driver and HQ
- Management of in-cab Navigator devices









Optimise Dynamic Routes with RaaS

- Routing as a Service portal for Dynamic Routing and Variable Route Planning – bin deliveries, bulky waste etc.
- Cloud-based optimisation service with a standard API
- RaaS would typically be used on a daily basis
- Creates optimal balanced routes for medium density/ medium volume routes
- Adheres to time windows and driving hours





Communicate with the Public using Bin2Day

- Smartphone App for the improved management of recycling & waste collections
- With Bin2Day local authorities can:
 - Notify residents of changes to collection days
 - Send reminders of paid-for collections (bulky, garden, clinical, etc.).
 - Engage directly with residents when introducing new services
 - Notify residents if there is a delay to the service
 - Inform residents of recycling targets met
- Residents can:
 - Set alerts to remind them when to put the bin out (and which one)
 - Review what items go into which bin
 - View a collection calendar
- Single source of data across all solutions = consistency and accuracy





Dry recycling



Receive a reminder the day before collection

3.6	:52
15	53
16	54







Responding to the New Waste Strategy

- Food waste collections
 - RouteSmart can design dedicated food waste collections and model the impact on residual collections
- Collection frequencies
 - RouteSmart can model the requirements of weekly, fortnightly, 3-weekly & 4-weekly collections
- Increased packaging recovery
 - RouteSmart can model variations to container types and scale up and down for increased volumes of different waste streams
- Waste disposal options
 - RouteSmart can model the impact of changes to waste disposal e.g. impact of delivering to EfW sites vs WTS









A Technological Approach

- Model long term plans
- Evaluate innovative approaches to achieving efficiencies and improved standards
- Benchmark and model working with neighbours
- Generate evidence for decision making
- Build confidence at all levels of the organisation
- Monitor performance
- Engage with customers



















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